

# WELCOME TO LEAN GOVERNMENT!

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# DOMESTIC ARRANGEMENTS

- No Fire Alarm Planned
  - Toilets
  - Refreshments
  - Master classes
  - Evaluation Forms
  - Slides: on Public Service Web-site
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# TIMETABLE

0910: Conference Start/Plenary

1030: Master Class Session 1

1115: Coffee

1200: Master Class Session 2

1245: Lunch

1345: Master Class Session 3

1430: Interlude

1440: Plenary

1550: Panel Debate

1630: Final Session

1645: Tea/Coffee

# CONFERENCE BACKGROUND: OPERATIONAL EFFICIENCY PROGRAMME

- Local Incentives and Empowerment M Bichard
- Back Office Operations and IT Dr Martin Read
- Collaborative Procurement Martin Jay
- Property Lord Carter of Coles
- Asset Management/Sales Gerry Grimstone

# SAVINGS BY 2013/14

Function	2007/8 Spend £bn	Annual Savings* 2013/14 £bn
Back Office	18	4
IT	16	3.2
Collab Procurement	89	7.7
(Savings include 1.6 on IT and 0.5 on FM)		
Property/Estate	25	2.0
<b>TOTAL</b>		<b>14.8</b>


- \*Additional to original CSR'07 Savings
- Additional £20bn from Property Sales by 2019
- Property Savings to rise to £5bn pa by 2017/8
- Financial Settlements to Assume Savings

# LOCAL INCENTIVES AND EMPOWERMENT

- Map Total Public Spending in 12 pilot areas
- Eliminate Barriers to Joint Working
- Accelerate Joint Working. Strengthen Local Area Agreements (LAAs) and Local Strategic Partnerships (LSPs)
- Use Continuous Improvement Techniques e.g. Lean
- Short, intense Reviews to Remove Front Line Burdens
- Embed Innovation and Collaboration in Capability Reviews and Public Sector Leadership Training



# WHAT IS LEAN?

- Least wasteful way to provide Value to Our Customers (Value must always be determined by the customer)
  - Lean focuses on dramatically improving flow in the value stream and eliminating waste
  - We spend 75% -90% of our time adding cost, not value (???)
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# TOPICS

- Financial Outlook and Framework within Which Public Sector will Operate
- Lean Implementation
- DWP Lean Journey
- ‘Nothing’s Sweet about Me!’
- Helping the Nation Spend Wisely: Improving Public Sector Efficiency
- Creating a New Citizens’ Relationship: Learning from the World’s best Public Services
- Local Incentives and Empowerment
- Panel Debate: Public Service Delivery in 2020
- Lean Procurement

# SPEAKERS

- Greg Hands, Shadow Economic Secretary to the Treasury
- Simon Champion, MD KM and T
- Jeremy Groombridge, Director Transformation and Product Management Division, DWP
- Graham White, Director of HR, Westminster City Council
- Keith Davis, Director of Efficiency Practice, NAO
- Ben Jupp, Director of Public Services Strategy and Innovation, Cabinet Office
- Sir Michael Bichard, Director Institute for Government
- Colin Cram, MD Marc1 Ltd

# FUTURE RELEVANT CONFERENCES

- 18 November: Operational Efficiency Programme
  - Shared Services, Property, Collaborative Procurement
- 26 November: Outsourcing
- 19 January: Collaborative Procurement
- 25 February: Greening the Supply Chain
- 11 March: Shared Services



# THANKYOU

- Speakers
- Sponsors
- Public Servant, Editor David Allerby
- PSCA International
- Katie Jones, Helen Atherton, Matt Abbott, Louise Waters
- The Manufacturing Institute, John Tudor

And to You – the Delegates!



HAVE A GREAT DAY!